

MARK J. ANYBODY

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IT MANAGEMENT & SUPPORT

Tenured, dedicated, and self-motivated professional with a strong background in Information Technology, Systems Administration, Network Management, and Organizational Leadership. Possess years of successful experience consulting on multifaceted projects, establishing and implementing IT best practices, training and mentoring team members, and facilitating positive relationships with a wide range of clients, colleagues, and key business partners. Consistently recognized for outstanding contributions to the bottom line and solid reputation for resolving complex technical issues. Commended for efficiency, priority management, and communication skills. Computer savvy and familiar with many modern systems, software applications, and technologies.

AREAS OF EXPERTISE

- IT Administration
 - Network Security
 - Systems Engineering
 - Program Development
 - Project Management
 - Planning & Scheduling
 - Server Maintenance
 - Technical Troubleshooting
 - Installation & Configuration
 - Infrastructure Management
 - Budgeting & Cost Control
 - Regulatory Compliance
 - Data Analysis & Reporting
 - Training & Team Building
 - Policies & Procedures
 - Performance Tracking
 - Staff Development
 - Strategic Operations
 - Quality Assurance
 - Process Improvement
 - Workflow Optimization
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PROFESSIONAL EXPERIENCE

Technology Systems Inc. – San Ramon, CA

4/2012-Present

Systems/Training Manager

11/2015-Present

Analyze and identify training requirements to develop new programs and improve upon existing initiatives. Lead and direct an array of ongoing technical training and professional development classes for staff members. Plan and implement successful strategies to increase effectiveness, reduce costs, and achieve organizational goals. Oversee various classroom sessions, demonstrations, on-the-job training, meetings, conferences, and workshops. Assist with new hire orientation, conduct performance evaluations, and created instructional manuals, materials, and aids. Perform the duties of multiple managerial roles including Team Lead and Physical Training Leader. Consistently recognized for performance and leadership skills and promoted to roles of increased accountability.

Network/Systems Engineer

4/2012-11/2015

Programmed and debugged configurations on a wide range of Cisco devices in support of mission-critical systems. Utilized CronJobs, Batch, VB, Perl, and Python scripts to automate tasks on Linux, Windows, and Solaris servers. Maintained access control lists (ACLs) and Cisco ASA firewall rules and oversaw network security auditing using WASSP, SECSCAN, and eRetina. Worked with cross-functional government agencies to install and coordinate infrastructure logistics. Configured components, managed information assurance standards, and complied with regulatory guidelines. Managed classified equipment and helped to identify, troubleshoot, and resolve various technical issues. Collaborated with staff to streamline internal operations and achieve IT objectives.

EDUCATION & TRAINING

Brandman University – Irvine, CA

2017

Bachelor of Business Administration (BBA)

Community College of the Air Force – Montgomery, AL

2013

Associate of Applied Science (AAS), Information Systems Technology

Training & Certifications:

CompTIA Security+ Certified

Certified Penetration Testing Engineer, Mile 2 (CPTE)